

eBay Your Say Competition - Terms and Conditions

1. Information on how to enter and the prizes to be awarded form part of these Terms and Conditions. By completing a membership application for eBay Your Say, you accept these Terms and Conditions. Entries must comply with these Terms and Conditions to be valid.

Eligibility

2. Entry is only open to Australian residents who:
 - a) are aged 18 years or over;
 - b) are www.eBay.com.au registered users;
 - c) are invited to participate in eBay Your Say;
 - d) fully complete an eBay Your Say membership application during the Competition Period; and
 - e) accept our Terms of Use located on the portal [here](#) via footer links
3. Employees (and their immediate families) of the Promoter, eBay and agencies associated with this competition are ineligible to enter the Competition.

Participation

4. eBay Your Say is an online research community, operated by the Promoter on behalf of eBay at www.eBayyoursay.com.au, which seeks the thoughts and feedback of eBay Your Say members through optional activities and surveys. Members participate in eBay Your Say on a voluntary basis but they might be eligible to win a prize in the eBay Your Say competition.
5. The competition commences at 00:01 AEST on 12 December 2017 and ends at 23:59 AEST on 3 December 2018 ("**Competition Period**").
6. The competition is made up of twelve monthly draws.
7. When a member completes an eBay Your Say activity or survey, they will receive one entry in the monthly draw (in the following month's draw). If a member completes a number of different eBay Your Say activities or surveys, they will receive one entry for each activity or survey completed. Some activities or surveys may offer more than entry into the monthly draw at the discretion of The Promoter.

Prizes

8. The monthly draw for each month will take place at 10.30am AEST on the twenty-fifth day of the following month. If that date is a weekend or public holiday, it will take place on the next available business day. The monthly draw will take place at 30 Misterton Street, Fortitude Valley, QLD 4006. Winners will be selected by the Promoter at random using a random sampling computer program linked to a database.
9. The total RRP of all prizes available to be won in this competition is AUD 12,000 made up of:
 - a. Ten (10) eBay vouchers to be won in each monthly draw, each valued at AUD 100. There will be twelve (12) monthly draws and a total of one-hundred and twenty (120) prizes will be on offer.

10. Each eBay voucher entitles the winner to a discount (up to the maximum value of the voucher) off any purchase made in a single transaction on www.ebay.com.au. There is no minimum spend for use of the vouchers. Each prize voucher will contain instructions for use of the voucher; these instructions are hereby incorporated into, and form part of, these Terms and Conditions.
11. To redeem a voucher, winners must enter the redemption code contained on the prize voucher into the redemption code box during the checkout process. The redemption code requires payment with PayPal in order to take effect. Winners' eBay.com.au and PayPal accounts must be active at the time of redemption (not suspended nor made inactive by eBay or PayPal) and both be registered under the same email address. The redemption code on the prize voucher must be used in one transaction and cannot be used in conjunction with any other offer or coupon. Prize vouchers have no cash value and cannot be withdrawn into a winner's bank account.

General

12. The Promoter reserves the right, at any time, to verify the validity of entries and request verification of identity, age, place of residence and other information from entrants relevant to entry into or participation in this competition. Verification is at the discretion of the Promoter, whose decision is final. The Promoter reserves the right to disqualify any entrant who submits false information, fails to provide information, conspires with others to gain an unfair advantage or who is otherwise involved in any way with manipulating, interfering or tampering with the conduct of this competition. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
13. The Promoter's decision is final and no correspondence will be entered into.
14. The winner/s will be notified by email within seven (7) days of a draw and their details will be published on the eBay Your Say page and will remain on the website for 28 days. If necessary, a second chance draw will be held within three months at the same time and place as the original draw, to distribute any unclaimed prize/s. The winner/s will be notified by email within seven (7) days of the draw and their details will be published on the eBay Your Say page. Any prize/s that are unclaimed will be forfeited.
15. If the prize becomes unavailable for reasons beyond the Promoter's control, the Promoter may substitute a prize of equal or greater value, subject to any written directions from a regulatory authority.
16. The Promoter assumes no responsibility for any failure to receive an entry or for inaccurate information or for any loss, damage or injury as a result of technical, telecommunications or other problems, including security breaches. If such problems arise then the Promoter may (where necessary with the approval of the relevant lottery authority) terminate, modify or suspend the Competition.
17. Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify any provision of relevant legislation including the Competition and Consumer Act and the Australian Consumer Law in Australia ("**Non-Excludable Guarantees**"). Except for any liability that cannot by law be excluded, the Promoter (including its respective officers, employees and agents) and eBay exclude all liability (including negligence) for any personal injury, or any loss or damage (including loss of opportunity), whether direct, indirect, special or consequential, in connection with the competition and/or entrant's use of the prize.
18. All entries remain the property of eBay. Details from entries will be collected and used for the purposes of conducting this competition (which may include disclosure to third parties for the purpose of processing and conducting the competition) and for promotional purposes surrounding this competition. By participating in this competition, entrants consent to the collection of their information by eBay and the Promoter and storage of their information in a database for the

purposes described above without any further reference or payment to the entrant. The eBay Your Say Terms of Use are available on the portal via a footer link [here](#).

19. Permit Numbers

ACT: TP 17/02538

NSW: LTPS/17/20529

SA: T16/1924

The promoter is Enhance Management Pty Ltd trading as Enhance Research ABN 67 074 335 381 of 30 Misterton Street, Fortitude Valley Qld 4006 ("**Promoter**").